

Did Your “OWF” Payments STOP Because of Time Limits?

Ways to Get Help

You may be able to get more OWF cash assistance even though your 36 months are up—IF you have a hardship or meet county standards for an extension.

Did your OWF cash assistance stop because of time limits?

- 1. If you have a hardship, apply for an OWF extension** at your county Department of Job and Family Services, formerly the county Welfare Department.
(Write down the type of hardship that causes you to need OWF).
- 2. If your OWF application is denied, you can appeal** by following the directions in the “Important Notice” you get in the mail.

Are you still getting OWF cash assistance, but it is due to stop?

- 1. Ask your welfare caseworker for an OWF extension.**
- 2. If your caseworker won’t let you apply for an extension** or says you can’t have an extension, contact your Legal Aid Society Office.

If you are denied OWF cash assistance or other benefits, ask your local Legal Aid Society Office for help:

In Cuyahoga County, call 216-687-1900 or toll free 1-888-817-3777

In Ashtabula County, call 440-576-8120 or toll free 1-866-873-9665

In Lake or Geauga Counties, call 440-951-7240 (Western Lake County)
440-352-6200 (Eastern Lake County) or toll free 1-888-808-2800

In Lorain County, call 440-323-8240 or toll free 1-800-444-7348

Even if you do not get OWF cash assistance, you still can get other benefits such as food stamps, Medicaid, help with child care and child support.